

Population And Migration Statistics (PAMS) Committee (Scotland)

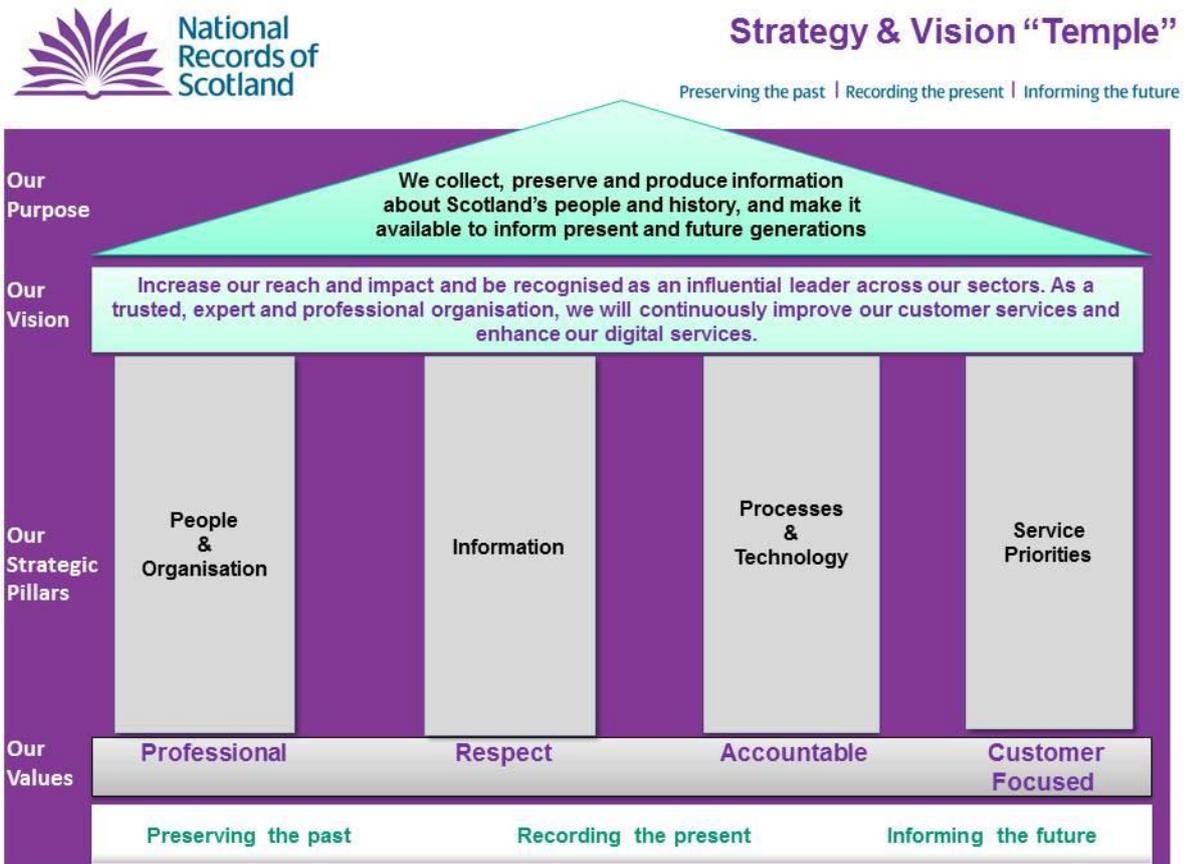
NRS Changes in Structure

Introduction

- Over the last few months NRS has been reviewing how it operates, its structures, governance and decision making in order to help focus all that we do on providing customer and public value, as well as giving greater transparency over where decisions are taken within NRS. This paper, which is provided for information, describes the resulting changes that are being proposed. Any comments or suggestions would be welcome, especially in areas where you think we may be able to support you in your work or reach out to other potential customers.

Vision

- We have evolved the "temple" diagram which shows our vision and purpose to reflect the focus on customer service and public value, with a refreshed vision to take us beyond 2018, strategic pillars which link to the Corporate Plan, and values to reflect who we are now.

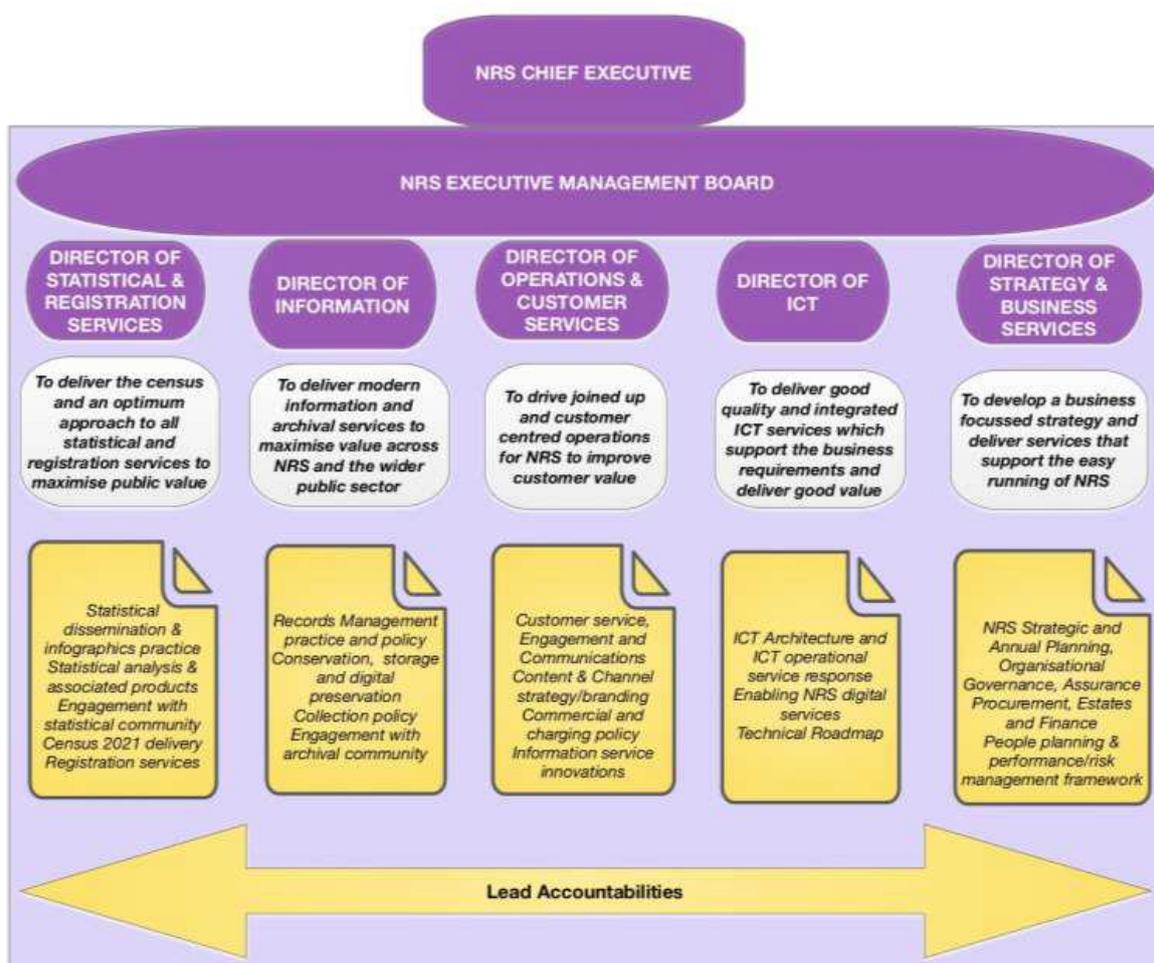


Proposed structure

3. Under the proposals, NRS will be structured around five key areas headed by five Director posts, who will report direct to Tim Ellis as Chief Executive, and will make up the Executive Management Board. These will be:

- Director of Statistical and Registration Services - Responsibilities include delivering the census and an optimum approach to all statistical and registration services to maximise public value;
- Director of Information - Responsibilities include delivering modern information and archival services to maximise value across NRS and the wider public sector;
- Director of Operations and Customer Services - Responsibilities include driving joined up and customer centred operations for NRS to improve public value;
- Director of ICT - Responsibilities include delivering good quality and integrated ICT services which support the business requirements and deliver good value;
- Director of Strategy and Business Services - Responsibilities include developing a business focussed strategy and delivering services that support the easy running of NRS.

The following diagram illustrates the areas which it is proposed Directors will be responsible for.



Statistical and Registration Services

4. The aims of the Statistical and Registration Services area will include

- designing and delivering a successful Census with lasting benefits
- building our capacity to develop high quality statistics increasing our reach and impact
- designing the future shape of registration services for Scotland

The activities proposed to be undertaken in each of these areas are shown below.

Census Programme

- Programme Management, Communications and Stakeholder Engagement
- User Needs, Census content and Benefit, Geography Address
- Technology, Census Security and Assurance and Enterprise Architecture
- Data Collection, Census Operations
- Use of Admin Data in 2021 Census, Design and Data Processing of Census 2021, production of high quality outputs
- Census contract management and QA

Statistical Engagement and Promotion

- Communications, Infographics and Statistical Information Dissemination
- Stakeholder Engagement & Liaison and New Market Development
- Statistics Quality Assurance, Compliance, Policy & Standards
- Statistics Customer Services
- Corporate Analytical Support
- Historical Census Analysis

Demographic Statistics and Vital Events

- Household Estimates & Projections,
- Population & Migration Statistics
- Vital Events
- National Health Service Central Registrar and Data Linkage Project
- Data Linkage Governance

Registration Services

- Oversee civil registration of life events
- District examiners
- Training of registrars

Next steps

5. Staff have had the opportunity to discuss and provide feedback on the intended structure. NRS expects to implement the transition to the new governance and structure on a rolling process throughout 2018, in a fair and transparent way in line with SG HR policies and procedures.
6. In developing the role of the Statistical Engagement and Promotion team, we would be keen to hear ideas for activities we could undertake which will help more folk to use our statistics and help users to use our statistics more effectively. Examples might include

giving local seminars or road shows, attending meetings with customers, using different methods of communication, greater use of social media etc. Any views or suggestions would be very welcome.

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