



General Register Office for Scotland
information about Scotland's people

Paper NHSCR GB 5/09

**NHSCR Performance Targets 2008-09 And
Objectives 2009-10**

June 2009

Performance targets 2008-09

	Total Number of Requests/cases	Achieved on Time	%
NHS updates	944,754	931,459	99
Medical Research updates	1,157,826	1,157,826	100
Notification of Events to Researchers	59,491	59,481	100
Local government updates	126,036	126,036	100
Local government extracts (3 extracts)	337,905	337,905	100
GROS extract monthly updates (8)	7,686,071	7,686,071	100
GROS extract download (1)	8,488,748	8,488,748	100
SLS Education Pilot	38,379	32,011	84
SLS Feasibility Study	500 cases	593 cases	100
SLS re-run of 1991 – 2001 events	26,331	7,047 SLS members	26

1. The NHSCR has a range of performance targets, and indicators to support the targets. The main targets and indicators set out in the table above.

Objectives 2009-10

3. As part of GROS's corporate plan for 2009-12, the following high-level objective and target applies to the NHSCR:

Strategic Objective D: Maintain the security, integrity and accuracy of the personal information we hold, while increasing its usefulness for administrative purposes.

We are the secure custodians of large paper and electronic databases of personal information collected through the registration service, from Censuses and from the National Health Service Central Register (NHSCR).

Outcome 2: By working in concert with other government departments, we increase secure and acceptable sharing of data, resulting in greater joined-up and efficient delivery of services - including combating fraud.

Targets:

- a. By November 2009, establish a system to routinely provide information from the NHS Central Register to Scottish local authorities for the Citizen Account.
4. The Board is invited to note and comment on the information in this paper.

**General Register Office for Scotland
June 2009**