

**Subject:** Request for information regarding data protection breaches within NRS.

**FOI reference:** 202100203310

**Date received:** 21 May 2021

**Date responded:** 11 June 2021

**Information requested:**

You told us: "I am writing to you to request the following information.

- 1) A yearly (2018/2019/2020/2021) breakdown of the number of data protection breaches under GDPR recorded by the organisation since April 1, 2018.
- 2) A yearly breakdown of the number of data protection breaches under GDPR reported to the Information Commissioner's Office by the organisation since April 1, 2018.
- 3) For each year, please provide the number of data protection breaches which took longer than 72 hours to be reported to the ICO.
- 4) Please also provide a yearly breakdown of the number of each type of data protection breach, described as a 'Confidentiality breach' – where there is an unauthorised or accidental disclosure of, or access to, personal data; an 'Availability breach' – where there is an accidental or unauthorised loss of access to, or destruction of, personal data, which could be permanent or temporary; or an 'Integrity breach' – where there is an unauthorised or accidental alteration of personal data. as described by the Law Society of Scotland."

**NRS Response:**

The answers to your questions are as follows:

- 1) "A yearly (2018/2019/2020/2021) breakdown of the number of data protection breaches under GDPR recorded by the organisation since April 1, 2018"

Year	Number of data breaches since 1 April 2018
2018	0
2019	4
2020	0
2021	1

2) “A yearly breakdown of the number of data protection breaches under GDPR reported to the Information Commissioner's Office by the organisation since April 1, 2018.”

Year	Number of data breaches reported to the Information Commissioner's Office (ICO) since 1 April 2018
2018	0
2019	0
2020	0
2021	0

In 2018 as a precaution we advised the ICO about an issue we were investigating. This related to a change made to the Scotland's Census 2011 website that we were concerned had the potential to expose more data than we would normally provide. However after extensive investigation it was confirmed that no breach had occurred and that there had been no disclosure of personal identifiable census information. This event was noted in our Annual Report for that year.

3) “For each year, please provide the number of data protection breaches which took longer than 72 hours to be reported to the ICO.”

Year	Number of data breaches which took longer than 72 hours to be reported to the ICO
2018	0
2019	0
2020	0
2021	0

4) “Please also provide a yearly breakdown of the number of each type of data protection breach, described as a ‘Confidentiality breach’ – where there is an unauthorised or accidental disclosure of, or access to, personal data; an ‘Availability breach’ – where there is an accidental or unauthorised loss of access to, or destruction of, personal data, which could be permanent or temporary; or an

‘Integrity breach’ – where there is an unauthorised or accidental alteration of personal data. as described by the Law Society of Scotland.”

Year	Confidentiality breach	Availability breach	Integrity breach
2018	0	0	0
2019	4	0	0
2020	0	0	0
2021	1	0	0