

Subject: Revenue generated by Scotlands' People when it was contracted out

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Date received: 11 January 2018

Date responded: 18 January 2018

Information requested:

How much revenue was generated by Scotlands' People when it was contracted out." In particular, it was enquired whether 'Contract Income' under the heading 'Administration Income' in the accounts for 2016 referred to the ScotlandsPeople income.

NRS Response:

The 'Contract Income' line under 'Administration Income', within the Statement of Comprehensive Net Expenditure for the year ended 31 March 2016 in our 2015-16 Annual Accounts, relates to the income from the Scottish Government to maintain the National Health Service Central Register. The ScotlandsPeople income is captured under the 'Fees & Charges' heading within this statement.

In our 2016-17 Annual Accounts we provided a further analysis of our Operating Income which also provides a 2015-16 comparator. This details the income from the ScotlandsPeople Website which was all through our contractor in 2015-16 and also confirms contract income for the NHS Central Register.

4. Operating Income

4.1 Analysis of Operating Income

	2016-17 £'000	2015-16 £'000
Income from contract to operate NHS Central Register	(930)	(997)
Charges for access to records and associated services	(1,533)	(1,577)
Income from the ScotlandsPeople website	(2,667)	(2,971)
Other fees and charges	(581)	(288)
Property rental income from other public bodies	(337)	(310)
Total Administration Income	(6,049)	(6,143)

Receipts from fees and charges arise from a range of services provided to customers, including income from the sale of extracts through both our ScotlandsPeople Centre and ScotlandsPeople Website, contracted income from the Scottish Government to maintain the National Health Service Central Register, fees for the statutory services we provide to the public, and rental income from other public bodies who are minor occupiers in the buildings we operate.

Our Annual Accounts are published on our website. Please see following link: <https://www.nrscotland.gov.uk/about-us/corporate-governance>. Under section 25(1) of FOISA, we do not have to provide you with information if it is already reasonably accessible to you.